

Capability Statement

Synergycom is a mission-driven IT solutions and services partner dedicated to helping Government agencies modernize, optimize, and secure their technology ecosystems.

We deliver end-to-end solutions - spanning AI & Data Analytics, Enterprise Platforms, and specialized IT staffing - that drive measurable outcomes, operational efficiency, and long-term sustainability.

Core Competencies

IT Services and Solutions

- Cloud Services
- Artificial Intelligence and Machine Learning
- Licenses- led Solutions and Services
- Custom Application Development
- ERP Services Management
- Managed Services

Staff Augmentation

- Engineering Staffing
- IT Staffing
- Strategic Staffing
- Consulting

Differentiators

- **"Zero-Gap" Rapid Staffing & Implementation:** We don't just consult; we build. By integrating our strategic IT staffing directly with our implementation teams, we solve the #1 bottleneck in IT projects: *the talent gap.*
- **"Full-Stack Continuity": From License to Lifecycle:** We eliminate "vendor finger-pointing" by owning the entire stack. We procure the licenses (Microsoft, Oracle, SAP, ServiceNow), architect the environment, deploy the code, and provide support to manage it.
- **"Always-On" Operational Resilience:** Our Managed Services operate on a "Follow-the-Sun" model, providing proactive monitoring and 24/7 technical support.
- **Rapid Execution & Quality Assurance:** With a proven delivery framework, we balance speed and precision, ensuring timely results without compromising quality.

Past Performance

Synergycom partnered with an MNC to support a large-scale tech refresh for approximately **6,000 users**. The engagement ensured seamless device replacement, configuration, and go-live support (**24x5 multi-time-zone coverage**) with minimal disruption to end users. Synergycom achieved strong user satisfaction scores with accelerated refresh cycle timelines while maintaining **service continuity**

Synergycom led an enterprise-wide network monitoring modernization and service desk integration initiative across a large, distributed environment. The engagement improved system uptime and availability to **99.9%**, while **reducing manual ticket creation by 70%**.

Company Snapshot

Established: 1995

CAGE: 7PAC6

UEI: CEJ3YHTXWUT8

Eligible for 8(a) Sole Source/Direct Award

Pertinent Codes

- 541511
- 541330
- 541614
- 541690
- 541715
- 541512
- 541513
- 541519
- 541611
- 561311
- 561320
- 541990

Solution Partnership and Certifications



Key Clients

- Stellantis
- First Solar
- Mercedes-Benz
- Abbott
- Kelly Services
- Knowledge Services
- Magna
- Stellantis Financial Services

Contact

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